

FOR IMMEDIATE RELEASE

Ron Ford Joins the Kemtah Solutions Team

October 31, 2008, Albuquerque, New Mexico

The Kemtah Group, Inc., is pleased to announce the addition of Ron Ford, Senior Process Consultant, as the newest member of our solutions development team. Mr. Ford's background provides a wealth of Subject Matter Expertise in optimizing and re-engineering help desk and deskside services to reduce costs while improving service. His hands-on experience will help Kemtah's current and future clients achieve efficient IT services.

Mr. Ford has worked in both the financial and healthcare industries, providing strategic direction, process-oriented solutions, and focused management. Ron's experience complements Kemtah's service desk expertise by providing additional subject matter expertise, allowing the delivery of metrics-driven results for service level improvements, and defining service strategies to establish business-aligned IT processes. He is an innovative technologist, with extensive ITIL framework experience as related to incident management, problem management, and change management.

"I am very pleased to have Ron working for Kemtah," said Steve Wade, Kemtah's president. "Ron's certifications and directly relevant work experience allow us to provide innovative, process-driven procedures in developing, implementing, and improving IT solutions for our client's needs."

Ron resides in Kemtah's St. Louis, Missouri, Center of Excellence.

*About Kemtah*

*Headquartered in Albuquerque, New Mexico, the Kemtah Group is a premier IT Transformation Services and Support firm delivering IT Service Management and technology support throughout North America. The company's footprint of service locations throughout the U.S., Canada and Latin America enable the Kemtah Group to provide local, reliable, and cost-effective IT support. Our experts help commercial and government organizations effectively optimize the people, processes, and technologies that comprise their IT departments using global standards such as ITIL, CoBIT, and ISO. More information about the Kemtah Group can be found on the web at <http://www.kemtah.com>.*

Contact

Sandaren Hazlett, Vice President  
The Kemtah Group, Inc.  
6565 Americas Parkway, Suite 620  
Albuquerque, NM 87110  
505-346-4900, 505-346-4990 fax  
[shazlett@kemtah.com](mailto:shazlett@kemtah.com)

###